

Quality Policy Statement

It is the aim of the quality policy of Waterfront to provide consistent high quality products and services to our customers.

The quality management system has been established to fulfil this requirement and ensure compliance to industry related standards, legislation and internationally recognised standards of approval.

The management team are committed to:

- Maintaining a quality management system
- Setting realistic and measurable quality objectives annually
- Leading an organisation wide philosophy of continual improvement
- Providing the appropriate resources necessary for the achievement of quality
- Equipping employees with the competencies necessary to achieve their objectives through job training and supervision
- Providing our customers with products, service and information which meet their expectations in terms of response, conformity to agreed requirements, international standards (if applicable), and quality and delivery performance.

In order to support this commitment the management team will:

- Acquire customer and market feedback to develop value added material testing solutions and services
- Monitor and measure process outputs and customer perception in order to continually improve the effectiveness of the quality management system
- Maintain evidence to demonstrate process conformance



Neil Betteridge

Managing Director



Date Reviewed